

The Consumer & Family Advocacy Council

Meeting Minutes October 1, 2007

Consumer & Family
Advocacy Council
447 East Broad St.
Columbus, OH 43215
614.224.1057



Laura Thielbar
President



Aleta Lopez
Vice President



David Weaver
Secretary



Phil Hedden
ADAMH Consumer
and Family Advocate

Present: CFAC Members (See Sign-in Roster—27 members in attendance including several new members)

Staff: Phil Hedden, Consumer and Family Advocate; Carla Darnell, Network Services Manager; Alisha Evans, Public Affairs Assistant; Elaine Haines, Director of Housing

September 2007 meeting minutes—Laura. Minutes were approved unanimously. Laura welcomed everyone and introductions were made. New sign-in roster was presented and emphasized that people need to not only put what population group they were representing, but also what agency they or their family member was receiving services from. This was again emphasized as people were still not filling out the sign-in sheets properly. People were also asked how they knew about CFAC and how they were introduced to the group. It was explained again that we are trying to track who is providing feedback to CFAC so we can target under-represented groups in order to get more diversity involved in the group. Attendance Roster was completed much more thoroughly for this meeting and there were several new members in attendance this evening.

News, Views, Announcements & CFAC Sharing

- CFAC will again be assisting TVBH with their Christmas Gift List and trying to fill it. Members can bring gifts for November and December's meeting to help with this.
- Connie S. - Reported on the MACC (Multi-Ethnic Advocates for Culture Competence) Conference regarding cultural competency issues.
- 10/22—NAMI Franklin County will be celebrating its 20th anniversary at the North Community Lutheran Church at 114 Morse Road at 7 p.m.
- 10/4 Oprah having a show on Bi-polar Disorder.
- Meet the candidates information handed out.
- NBC-4 Health Fair this 10/6 and 10/7.
- Katie shared information on a Bi-polar conference pertaining to Adolescents.
- Phil shared information on the Recovery Conference he attended.
- Vanessa shared information regarding the Alternatives conference she will be attending.
- BJ shared information on a Domestic Violence Transitional Housing conference she attended.

Alisha Evans, Public Affairs Assistant, ADAMH

Explained Art Lynn Award Criteria and handed out nomination sheets to those in attendance and will be picking up nomination at the next full council meeting on November 5.

Jeff Corzine, MS, Senior Program Admin., Premium Administration & Membership Services Section, Bureau of Managed Health Care, Office of Ohio Health Plans, Ohio Department of Job & Family Services:

Jeff presented information about the upcoming community forum on Medicaid Managed Care, which will occur on 10/10 at the Broad Street Presbyterian Church from 6:30-9 p.m. They would like to discuss care coordination and communication issues among other areas of concern that are brought to their attention during the forum.

Committee Reports:

Executive Committee –Budget discussed and need for more people to attend trainings and also using the monies for marketing materials and events. This will be viewed in the Bi-Laws and protocol developed if not there presently. CFAC Banner is still in the works. Replacement for Consumer Stat group discussed since David W. has stepped down. Name Tags need ordered. Incentives were discussed to do public speaking events.

Volunteer Assessment Committee—Vanessa is developing a speaker's bureau before her contract is up in November and train at least 4-6 people on how to speak to a group regarding CFAC. She set a training up for those interested on Tuesday, 10/9 from 4-5 p.m. She would like people to shadow her when she is speaking in the community. Nine people have volunteered. Different committees were discussed in order to give people an idea of how they can get involved on a deeper level. Thirty-two new members have joined in the past year. CFAC Orientation will need to occur before the end of the year and will need to continue on a quarterly basis.

Marketing Committee—Caregiver Fair Sponsored by Area Agency on Aging on 11/12. Women's and Family Expo 12/1 and 12/2 at Vets Memorial. I mentioned the process of submitting an Order form through the proper channels for approval in order to get Leadership Monies to assist in this process.

Education Committee—Katie mentioned that the RECOVERY and ADVOCACY training will be held at the P.E.E.R. center on 10/27 from 1-4 p.m. and that those interested should contact the P.E.E.R. center to RSVP at 251-7829. Next Education Committee meeting will be on 10/18 from 2-3 p.m.

P.E.E.R. Center—Andy mentioned that everyone should have a P.E.E.R. Center calendar and I also mentioned that a Partners calendar was also available. Both calendars were handed out. Birthday Bash occurs at 5 p.m. the 4th Thursday of every month.

Collaboration Committee—Involvement still occurring with the P.E.E.R. center on the 4th Thursday of every month with the Birthday Bash. Also involvement in sharing cost and space with NAMI FC at different community events for booth and display opportunities. Also looking into ODMH sharing cost for events.

CIT Training—Neal and Phil—New training coming up the week of November 5-9th.

ADAMH Involvement Committee—Several people volunteered to be involved with Consumer Stat committee at the Board which meets on Thursday mornings from 9-10:30. Ron, Melissa, Ann, and Laura have agreed to rotate coverage for this activity. Recruitment and Retention group at the Board will need a replacement for Elizabeth S. since she is now on the Board of Trustees. I will present a job description to those interested regarding this workgroup. ASP workgroup at Board had 10 people volunteer.

Sunshine—Card sent out last month to Ron W. wife. Discussion on Sunshine committee being more involved in the Birthday Bash.

Clinical Directors—No Report

Liaison Committee—Neal mentioned that he would be glad to meet with members individually if they are interested in being on a board as the attendance for this workgroup has not been good. I handed Neal a member's resume and he met with her briefly after the meeting to discuss further.

VANESSA'S VOLUNTEER COORDINATOR POSITION ENDING CELEBRATION HELD AND GIFTS WERE GIVEN TO HONOR HER ALONG WITH REFRESHMENTS.

NEXT MEETING November 5, from 4:30-6 p.m.