

***GAOA MH Treatment  
Evaluation Advisory Group  
Meeting***

Work Session: 01/14/2004  
ADAMH of Franklin County

# Agenda

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- Provider Specific Data Feedback
- Consumer Satisfaction Survey  
Roster Due – 2/20/04
- Mapping Report Guidelines
- Content Analysis: 2003 strengths  
and weaknesses, 2004 goals
- Priority Ranking Exercise
- Brainstorming activities



## Consumer B Scales by Time in System (Administration Date – Admit Date)



	SDS		QOL	
	N	Mean	N	Mean
0 to 30 days	3,811	37.06	3,771	2.94
about 90 days	720	31.63	715	3.17
about 180 days	475	31.66	476	3.21
about 270 days	343	31.16	339	3.28
about 1 year	240	34.68	239	3.10
about 1.5 years	173	34.76	173	3.06
about 2 years	179	34.23	179	3.07
> 2.5 years	180	32.75	176	3.22

# Strengths of the Group in 2003

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- Sharing:
  - data collection (technical, procedural)
  - data analysis (statistics) and feedback
  - frustrations/concerns, problem-solving, and ideas
- A Forum for:
  - communication between Board and providers, and among providers
  - pooling resources for effective analysis



# Strengths ...

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- Presentations of data/results
  - system-wide
  - agency-specific
- Members are supportive, professional, insightful, helpful and knowledgeable.

# Weaknesses of the Group in 2003

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- Analysis too general:
  - need to examine outcomes by client group, common service, program, and agency.
- Not enough discussion time or meetings at times
- < 100% attendance
- Not enough interaction between evaluators and clinical directors



## **Weaknesses ...**

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- Lack of standard definitions of some outcomes measures (e.g., relapse rates)
- Need more detailed minutes for certain criteria and guidelines
- Getting off topic/"arguing" about having to do what ultimately has to be done in the process
- Nothing new brought up in some meetings

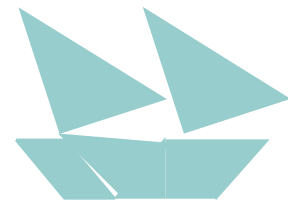
# 2004 Goal list

1. Client level standardized outcomes indicators
2. Factors improving positive outcomes
3. How tx works better for dual dx.
4. Tying outcomes to diag/ severity, tx approach, LOS
5. Enhancing interaction between clinical perspective and evaluation
6. Measurement of compliance of outcomes completion



## 2004 Goal list

7. Benchmark (efficiency, efficacy) of outcomes and CSQ-8
8. Agency findings, uses and QI of CSQ and outcomes
9. Use of outcomes in ISP
10. Survey client perception of how tx works (via client satisfaction survey)
11. Agency use of outcomes reports generated by the outcomes forms



# Ranking Rules

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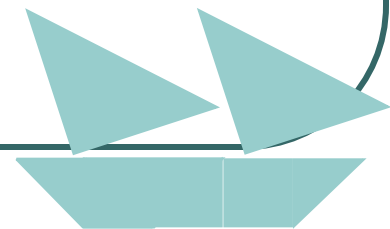
- One representative per agency and per ADAMH
- One representative get 3 votes for the most important goals
- You can put all 3 votes for one goal
- You can lobby to swing votes
- Goal(s) get most votes are priorities



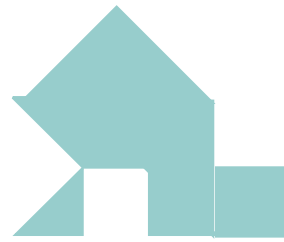
# Brainstorming for Work plan

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- Drilled-Down Steps
  - What are the key concepts/factors for the chosen goal (s)
  - What data analyses are needed (ADAMH)
  - Approximate time needed
  - Featuring providers
  - Additional resources/staff?
- Align provider presentation in the upcoming work sessions



# Priority Work Sheet



<b>Work Step</b>	<b>Key Concept</b>	<b>Featuring Provider</b>	<b>ADAMH Data Analysis</b>	<b>Work Session Meeting</b>
				3/10/04
				5/12/04
				7/14/04
				9/8/04
				11/10/04

## **Next Meeting -**

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- Feature a provider presentation
- Present results of data analysis relating to the work plan
- Revisit and further brainstorming for upcoming work plan (what's needed)

